

## Exnoro - Privacy Policy

**Effective Date:** June 9, 2025

Exnoro ("we", "our", or "us") is committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application and related services (collectively, the "App").

If you have any questions or concerns about this policy or our practices regarding your personal information, please contact us at [turrorbertontyqgi6456@gmail.com](mailto:turrorbertontyqgi6456@gmail.com).

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### 1. Information We Collect

We may collect and process the following types of information:

#### 1.1 Personal Information:

- Name
- Email address
- Device information (such as model, OS version, device ID)
- IP address
- User account credentials

#### 1.2 Usage Information:

- App interaction data
- Log files
- Crash reports
- Analytics data

#### 1.3 Optional Information:

- Feedback or support queries submitted through contact forms
  - Information you voluntarily provide during surveys or feature requests
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## 2. How We Use Your Information

We use the information we collect to:

- Provide and maintain the functionality of the App

- Personalize the user experience
  - Communicate with users regarding updates, support, and inquiries
  - Detect and prevent fraud, abuse, and technical issues
  - Analyze usage patterns to improve our services
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### **3. Sharing of Information**

We **do not sell** or rent your personal information. We may share your data with third parties only in the following circumstances:

- With service providers that help operate our app (e.g., analytics providers, cloud storage)
  - When required by law, court order, or government regulation
  - To protect our legal rights, property, and safety, and that of users
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### **4. Data Security**

We implement industry-standard security measures to safeguard your data. However, no system is 100% secure. We encourage you to take steps to protect your own data, such as using strong passwords and keeping your device secure.

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### **5. Data Retention**

We retain your information for as long as necessary to fulfill the purposes outlined in this policy unless a longer retention period is required or permitted by law. You may request data deletion at any time by contacting us.

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### **6. Your Rights and Choices**

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Object to or restrict the processing of your data
- Withdraw your consent at any time (if applicable)

To exercise these rights, please contact us at [turrorbertontyqig6456@gmail.com](mailto:turrorbertontyqig6456@gmail.com).

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## 7. Children's Privacy

Our App is not intended for children under the age of 13. We do not knowingly collect personal data from children. If you believe a child has provided us with personal information, please contact us so we can delete it.

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## 8. International Users

If you are accessing the App from outside the country in which our servers are located, your data may be transferred, stored, and processed in a country that may not have equivalent privacy laws.

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## 9. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. When changes are made, we will update the "Effective Date" at the top. Continued use of the App after changes signifies your acceptance.

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## 10. Contact Us

If you have questions, requests, or concerns about this Privacy Policy or your data, please contact:

**Email:** [turrorbertontyqi6456@gmail.com](mailto:turrorbertontyqi6456@gmail.com)

**Subject:** Privacy Policy Inquiry - Exnoro